



Smart Mobile Business

Maximise your business potential

Smart Mobile Business is a number of mobile solutions specially devised for business customers. The features of the service not only reduce your company's operating costs, but also improve and simplify communication amongst your employees and with your customers.

Features and Benefits

- **Split Billing:** Many companies struggle to keep an eye on their mobile spending, some investing hours of valuable employee time scrutinising bills and manually separating business from personal calls. Batelco Smart Mobile Split Billing feature enables you to control and reduce your costs and have a clear separation of business and personal calls with no administrative efforts by having one mobile number with two bills issued separately, one to be paid by the company and the other bill to be paid by the employee. Split Billing can be done in a number of ways and according to the combinations you opt for. Some popular choices for Split Billing are as follows:
 - **Business & personal calls:** This allows you to distinguish between work-related calls and the employee's personal calls. The former will be billed to the company and the non-business calls will be billed to the employee.
 - **Allowance-based:** In this an employee is given a monthly mobile phone allowance and any costs above this are charged to the individual.
 - **Type of usage:** This can be based on the type of calls made and also by a specific limit per call type. For example, employees could have an unlimited use for local calls and SMS; or you could add a call limit on international calls, and not bear any of the employee's Roaming charges, or you can only pay for BlackBerry rental. The combinations are extremely flexible.

- **On-net Calls:** This feature, offered FREE to Valuetime mobile package subscribers, grants up to 33% off calls made within the company ("on-net").



- **On-net SMS:** SMS is one of the most convenient and low-cost methods of staying in touch with your colleagues. With every little amount adding up, you do not need to spend as much on internal SMSs with the new “on-net” SMS service providing a saving of 25% on SMS’ sent between your company’s mobiles.
- **Volume Discount:** This discount scheme is a FREE cash-back offer on the total bill of all your Company’s Valuetime mobile lines according to certain thresholds (refer to tariff section of this folder for further details).
- **Hunting List:** Ensure that no business opportunity that may be received by phone is missed with the mobile hunting list; in line with the growing trend towards nomadic work styles of today’s workforce, you may group together up to 20 numbers accessible via one number, an ideal solution for a call centre-type workforce or a team which needs to be out of the office for considerable lengths of time and still receive calls to a chosen number.
- **Advance Call Divert:** Whatever you are doing or wherever you may be, make missed calls a thing of the past with Advanced Call Diversion. The feature enables call divert to a list of up to 5 numbers in sequence be it mobile, fixed or voicemail. The feature also allows you to decide on timed call divert options which can be set for specific days of the week and hourly timings of the day.
- **Short Numbers:** With no time to lose in any business, immediate communication is vital. With the new Short Number feature of the service you may conveniently call and text colleagues’ long mobile numbers using short, easy to remember numbers of your choice. The number of your choice may be any 4 digit number which starts with a “7” and is to be used internally by employees within the same company.
- **Smart Management Tool:** This lets you control and manage Smart Mobile Business services such as the Hunting List, Short Numbers and the Advanced Call Divert facility.
- **Smart Mobile Business Directory:** This free web-based directory allows employees to search and view colleagues’ contact details by name, mobile number, short number or department.