Batelco

استمارة طلب الدفع الشهري للموبايل
Mobile Postpaid Order form

نوع الطلب / Type of request

- ☐ New Customer — زبون جديد
- ☐ Change of Package — تغيير نوع خدمة الموبايل
- ☐ Renew Contract — تجديد العقد
- ☐ Change of Address/Ownership — تغيير عنوان المالك/الملكية
- ☐ Miscellaneous — خدمات أخرى
- ☐ Number Portability — إمكانية نقل أرقام

1 Personal Details — 1 بيانات شخصية

Name — الاسم

Nationality — الجنسية

ID No. — CR No. — السجل التجاري — الرقم الشخصي

Mobile Number (If existing) — رقم الخط (إن وجد)

Contact Name — الشخص الذي يمكن الرجوع إليه

Contact No. — رقم الاتصال

Local address — العنوان المحلي

Flat No. — House/Bldg No. — منزل / مبنى — شقة / محل / مكتب

Road/St. Name — Block No. — مجمع — طريق

Email Address — البريد الإلكتروني

☐ I opt to receive and pay additional charges for printed bills by post to the address provided below (please visit Batelco website www.batelco.com or call 196 for more details)

☐ ارغب في استلام و دفع الرسوم الإضافية للفواتير المطبوعة على العنوان المبين ادناه (للمزيد من المعلومات يرجى زيارة موقعنا الإلكتروني أو الاتصال على ١٩٦)

Mailing address (If different from above) — العنوان البريدي (إن كان مختلفا عن العنوان السابق)

Flat No. — House/Bldg No. — منزل / مبنى — شقة/محل / مكتب

Road/St. Name — Block No. — مجمع — طريق

Area — P.O. Box — صندوق بريد — المنطقة

Telephone Directory — نشر الرقم في الدليل

☐ Yes ☐ No (BD 10 once-off charge applied)

☐ نعم ☐ لا (يحتسب رسم وقدره 10 دينار لمرة واحدة فقط)

Name as it should appear — الاسم كما تود أن يظهر في دليل الهاتف

2 Mobile services and packages — 2 خدمات النقال وأنواع الخدمة

2.1 Mobile Packages — 2.1 نوع الخدمة

*Additional package terms on www.batelco.com

* المزيد من الاحكام على www.batelco.com

☐ Smart _____ ☐ Hero 35 — ☐ سمارت _____ ☐ هيرو 35

☐ Super _____ ☐ Other _____ — ☐ سوبر _____ ☐ أخرى _____

☐ Thunaii — Mobile Number — رقم الهاتف النقال — الثنائي ☐

☐ Twin — Mobile Number — رقم الهاتف النقال — المزدوج ☐

Credit Limit ☐ BD 50 — Other — أخرى — الحد الأقصى للرصيد: ☐ 50 د.ب

☐ 25 fils Add on for Batelco Calls — ☐ 25 فلس اضافية لجميع مكالمات بتلكو

3 Handset Installments — 3 أقساط جهاز الموبايل

Brand — Model — الموديل — الماركة

Serial Number — الرقم التسلسلي

Contract term: 12 18 24 — مدة العقد:

• Further package details and relevant terms & conditions available on batelco.com

• تفاصيل أكثر عن الباقات و الشروط والأحكام المتعلقة متوفره على batelco.com

(16-02/v.3)

Batelco

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Mobile Postpaid Order form

4 Miscellaneous

☐ **SIM Replacement**

☐ **Reconnection (BD 3 charge applies)**

☐ **Disconnection** ☐ Permanent ☐ Temporary

Starting Date

4 خدمات متنوعة

☐ استبدال بطاقة SIM تغيير الرقم

☐ إعادة تشغيل الخدمة (يحتسب 3 د.ب. كرسم)

☐ قطع ☐ دائم ☐ مؤقت

اعتبارا من تاريخ

☐ Change of ownership

New Owner's Name

Nationality ID No.

☐ تحويل الملكية

اسم المشترك الجديد

الجنسية الرقم الشخصي

☐ Address

Local address

Flat No. House/Bldg No.

Road/St. Name Block No.

Area P.O. Box

☐ العنوان

العنوان المحلي

شقة/ محل/ مكتب منزل/ مبنى

طريق مجمع

المنطقة صندوق بريد

Mailing address (If different from above)

Flat No. House/Bldg No.

Road/St. Name Block No.

Area P.O. Box

العنوان البريدي (إن كان مختلفا عن العنوان السابق)

شقة/محل/مكتب منزل/مبنى

طريق مجمع

المنطقة صندوق بريد

New Subscriber's Signature Date

توقيع المشترك الجديد تاريخ

5 Number Portability

Mobile No.(1) Package 1

SIM No.(1)

Mobile No.(2) Package 2

SIM No.(2)

Mobile No.(3) Package 3

SIM No.(3)

5 إمكانية نقل أرقام

رقم النقال (1) خدمة 1

SIM رقم (1)

رقم النقال (2) خدمة 2

SIM رقم (2)

رقم النقال (3) خدمة 3

SIM رقم (3)

Batelco

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Mobile Postpaid Order form

6 Non-Bahrainis

Type of Guarantee ☐ Direct Debit (Bank) ☐ BD 100 (Deposit)
☐ Company Guarantor

Additional Services ☐ Roaming (Guarantor required) ☐ No Roaming

Company

I, the undersigned, unconditionally guarantee and undertake to pay all outstanding payments for the above mentioned customer upon receipt of Batelco's written request stating that the Customer has failed to carry out his/her payment obligation under this agreement.

Contact Person

Company Stamp Signature

6 لغير البحرينيين

نوع الكفالة ☐ خصم مباشر (بنك) ☐ 100 د.ب (مبلغ إيداع)
☐ كفالة الشركة

خدمات اضافية ☐ خدمة التجوال (تتطلب كفيل) ☐ بدون خدمة التجوال

اسم الشركة

أقر أنا الموقع أدناه و أتعهد دون أي شروط بدفع كافة المبالغ المستحقة على الزبون المذكور أعلاه فور استلامي طلباً كتابياً من بتلكو يشير إلى عجز الزبون عن دفع المبالغ المستحقة عليه وفق هذه الاتفاقية

الشخص المسؤول

ختم الشركة التوقيع

7 Agreement

This application form and the attached terms and conditions, collectively form an Agreement for the provision of Mobile Postpaid services and Mobile Broadband services, including mobile devices and Premium numbers, detained in the application form. The customer hereby declares to have read, understood and accepted the terms and conditions which apply to the provision of these Services and devices. The customer also declares to have received the requested device in a satisfactory condition. Breach of agreement prior to the end of the contract period, either through cancellation or change package, requires a cancellation fee of BD 3 perline mutiplied by the number of months remaining for each lines contract period, in addition to outstanding device/ nice numbr amount in case of device/ nice number agreement. Outstanding amount also includes the special discount customer received for the device.
It is the customer responsibility in case of expiration of the contract of Mobile Postpaid services including mobile devices to change the package if desire to change to any other mobile package. I confirm that the details provided above (including but not limited to the e-mail address) are accurate and that it is my responsibility to inform Batelco of any changes to such information by calling 196, visiting any Batelco shop or using Batelco's self service channels.

7 الاتفاقية

تشكل هذه الاستمارة مع الشروط والقواعد العامة المرفقة والموضحة تفصيلياً في استمارة الطلب اتفاقية لتوفير كل من خدمات الهاتف بنظام الدفع الشهري وخدمات أخرى تتوفر معها أجهزة بنظام الدفع الشهري وخدمة الارقام المميزة وفيما يلي أدناه يقر الزبون بأنه قد قرأ وفهم وقبل الشروط والقواعد العامة التي تسري على خدمات الهاتف النقال والاجهزة بنظام الدفع الشهري وخدمة الأرقام المميزة.
الخدمات المطلوبة أعلاه وبشكل مرضي/وعليه يقر الزبون أنه قد استلم الأجهزة.
كما ويتوجب الانتباه إلى أنه في حالة إلغاء الزبون لخدمة الهاتف بنظام الدفع الشهري ذات العقد قبل إنتهاء المدة سيتم إحتساب مبلغ ٣ د.ب عن كل شهر متبقي من مدة العقد لكل خط هاتف تم توفيره للزبون كذلك في حالة إلغاء خدمة الأجهزة بنظام الدفع الشهري وخدمة الأرقام المميزة قبل انتهاء فترة العقد سيتم احتساب المبلغ المتبقي على الجهاز،كما ويتضمن إلغاء خدمة الأجهزة الرقم المتناسق.
إلغاء التخفيض الخاص بالجهاز الذي حصل الزبون عليه في بداية التسجيل للخدمة، وعليه سوف يدرج المبلغ الخاص بالتخفيض مع قيمة الجهاز.
كذلك ويتوجب على الزبون في حالة إنتهاء مدة عقد خدمة الأجهزة بنظام الدفع الشهري تغيير الباقة فيما رغب إلى ذلك، التحويل إلى أي باقة أخرى مناسبة حسب الحاجة.
بما في ذلك على سبيل المثال لا الحصر عنوان البريد (وأؤكد أن التفاصيل الواردة أعلاه من الصحة والدقة، وأن من مسؤوليتي أن أبلغ بتلكو عن أية تغيرات تطرأ على هذه المعلومات وذلك بالاتصال بـ الإلكتروني، أو زيارة أي متجر لبتلكو أو باستخدام أي من قنوات خدمات بتلكو المتعددة ١٩٦.

Applicant Name Signature Date التاريخ التوقيع اسم مقدم الطلب

ID No. الرقم الشخصي

Customer Name Signature Date التاريخ التوقيع اسم الزبون

ID No. الرقم الشخصي

For Batelco Use Only

Staff Code Signature

Date Retail Shop

لاستخدام بتلكو فقط

رمز الموظف التوقيع

تاريخ الفرع

Batelco

الشروط والأحكام استمارة طلب
Order form Terms and Conditions

1. Interpretation

1.1 In this Agreement:
"Agreement" means the contract between BAHRAIN TELECOMMUNICATIONS COMPANY B.S.C. (Batelco) Building 1095, Road 1425, Al Hamala 1014, PO Box 14, the Kingdom of Bahrain and the Customer for the provision of Mobile Postpaid Services, comprising together the Application Form and these Terms and Conditions;
"Application Form" means the application form requesting the Service which has been signed by the Customer, a copy of which is annexed hereto;
"Batelco Customer Service Centres" means Batelco centres located at various locations in Bahrain where Customers are provided with Batelco services.
""Bill" means a periodic statement of account issued by Batelco to the Customer in electronic form unless the Customer chooses otherwise.""
"Charges" means the sums payable to Batelco by the Customer pursuant to this Agreement;
"Customer" means the Batelco customer identified in the Application Form and who forms the other party to this Agreement;
"Donor" or "Recipient" Operator means another licensed telecommunications operator in Bahrain from or to which a mobile telephone number has been ported pursuant to clauses 31 and 32 of this Agreement.
"Equipment" means the equipment (including any software) provided to the Customer by Batelco for the provision of the Service, including, but not limited to, Subscriber Identity Module (SIM) cards.
"Intellectual Property Rights" means copyrights (including rights in computer software), patents, trade and service marks, trade and business names (including Internet domain names), design rights, database rights, semi-conductor topography rights, rights in undisclosed or confidential information (such as know-how, trade secrets and inventions (whether patentable or not)) and all other intellectual property or similar proprietary rights of whatever nature (whether registered or not and including orders to register or rights to apply for registration) which may now or in the future subsist anywhere in the universe;
"International Roaming" means a value added facility to the Service whereby the Customer is able to use the Service whilst overseas in certain countries and cities with which Batelco has roaming agreements.
"Service" means the service(s) or the pager service specified in the Application Form to be provided by Batelco to the Customer pursuant to this Agreement, further details of which can be found in promotional literature available at Batelco's Customer Service Centres;

2. Commencement and duration of Agreement
This Agreement commences on the date that the Application Form is signed by duly authorised representatives of Batelco and the Customer. The duration of this Agreement will be until the valid termination of this Agreement by either party in accordance with clauses 8 and 9.

3. Rights and obligations

3.1 The Customer agrees to pay the Charges and Batelco agrees to provide the Service in accordance with the terms of this Agreement. All Charges shall be paid directly to Batelco within the date specified on the Customer's Bill issued by Batelco.
Customers receiving electronic bills shall immediately inform Batelco of any changes to their e-mail address.

3.2 In the event the Customer's payment is overdue and not paid on the payment date specified on the Customer's Bill, Batelco has the right to suspend or terminate any part or all of the Service.

3.3 Batelco may suspend or terminate the Service in the event the Customer incurs outstanding unpaid charges for other services provided to the Customer by Batelco.

3.4 If the Customer does not pay an invoice by the due date, Batelco shall have the right at its discretion and without notice to the Customer to:

3.4.1 transfer the unpaid invoiced amount to the account of any other service(s) provided to the Customer by Batelco, and the Customer shall be liable to pay all charges on any invoice issued by Batelco for such service(s) by the due date; and

3.4.2 deduct the unpaid invoiced amount from any payment or credit due to the Customer by Batelco under this Agreement or any other agreement for service(s) provided by Batelco to the Customer.
The rights in this clause are in addition to any other rights that Batelco has under these terms and conditions, including the right to suspend or terminate the Service or any other service provided by Batelco.

3.5 Usage:

3.5.1 Batelco will use its reasonable endeavours to advise customers:

(a) when their Service usage has exceeded their chosen BD limit; and

(b) that the Service will be blocked as a consequence of exceeding such limit.

* Please take note that we are unable to advise customers that they have exceeded their chosen BD limit during a continuous service session.

3.5.2 Please note that the Service may be temporarily unavailable due to certain circumstances, including but not limited to technical failures, system upgrades and international roaming. As a result, during such period/s Batelco may be unable to:

(a) notify customers if their usage exceeds their chosen BD limit; and

(b) block their calls as a consequence of exceeding such limit; which will result in the customer exceeding his/her credit limit and being obliged to pay for any additional usage.

3.6 International Roaming may be provided as part of the Service with various packages subject to availability and specific agreement with the overseas network provider. Charges for such calls are determined by the overseas network provider although they will appear on the Customer's Bill issued by Batelco. Additional charges may also be applied. The Customer is obliged to pay all such charges whenever the Customer uses the International Roaming facility, irrespective of the caller being the Customer or a third party. Information regarding charges applied by overseas network providers may be obtained from any Batelco Customer Sales and Service Centres.

3.7 Batelco offers Directory Inquiry (188 services) for mobile customers at a charge of 160 fils per call.

3.8 Batelco may, from time to time, at its sole discretion: under this Agreement.

3.8.1 Change the technical specification of the Service, provided that any changes do not materially affect the substance or the performance of the Service; or

3.8.2 suspend the Service for operational reasons (such as maintenance or Service upgrades) or because of an emergency.

3.9 Batelco shall endeavour, before exercising any of its rights under sub-clause 3.5, to give the Customer as much advance notice as is reasonably possible (approximately seven (7) days for non-emergency situations).

3.10 The Customer acknowledges that it is not possible for Batelco to guarantee fault-free Service, particularly given Service quality will be affected by the quality of interconnecting operator networks. Where a fault or defect occurs which is not due to an act or default of the Customer and is within Batelco's network, Batelco will use all reasonable endeavours to repair any such faults.

3.11 The Customer undertakes to provide all such information and assistance as Batelco may reasonably require in order for Batelco to perform its obligations under this Agreement.

3.12 Batelco will allocate a number for the Customer's use, however, the Customer does not have any ownership rights in that number. Batelco reserves the right to change an allocated Customer number for technical, operational or regulatory reasons at any time with notice.

4. Equipment

4.1 The Customer agrees that any Equipment supplied to the Customer by Batelco (if any) will remain the property of Batelco (unless otherwise notified by Batelco in writing) and be used by the Customer in accordance with any applicable instructions, safety and security procedures issued by Batelco and/or the manufacturer of the Equipment, and the Customer will not add to, modify or in any way interfere with it nor allow any other persons to do so or attempt to lease, sell or otherwise encumber the Equipment.

4.2 The Equipment will be the Customer's sole responsibility. The Customer is advised to notify Batelco of any loss, destruction or theft of Equipment immediately upon becoming aware of such event. The Customer shall remain liable to pay all Charges (including call charges) incurred with respect to that Equipment until the Customer notifies Batelco, at which time the Service may be suspended by Batelco. Lost, damaged or stolen Equipment may be replaced at the Customer's request at a charge to be specified by Batelco.

5. Use of the Service

5.1 The Customer will not use the Service:

5.1.1 in a way which does not comply with the terms of any laws or any licence applicable to the Customer, or that is in any way unlawful or fraudulent or, to the Customer's knowledge, has any unlawful or fraudulent purpose or effect, or which infringes or may potentially infringe the rights (including intellectual property rights) of Batelco or any third party;

5.1.2 in connection with (without prejudice to the generality of sub-clause 5.1.1 above) the carrying out of a fraud or criminal offence against Batelco or any other party; or

5.1.3 to send, knowingly receive, upload, download, use or re-use material which is abusive, offensive, indecent, defamatory, obscene or menacing, or in breach of copyright, confidence, privacy or any other rights or which is liable to incite racial disharmony or hatred, or which comprises of a virus or other code liable to cause loss or damage; or

5.1.4 to send or procure the sending of any unsolicited advertising or promotional material; or

5.1.5 in a way that in Batelco's reasonable opinion could have a materially detrimental effect on Batelco's business (including the Service).

5.1.6 or allow the Service to be used, modified or adapted to transmit voice or data on public telecommunications system of either Batelco or any other third party telecommunication provider.

5.2 Batelco shall have the right to enforce the obligations set out in sub-clauses 5.1.1 to 5.1.6 inclusive by suspending or terminating the Service forthwith without notice if the Customer is in breach of them.

6. Liability and indemnity

6.1 Batelco shall not be liable to the Customer in any event for consequential, indirect or special damages or for loss of profit, and shall not otherwise be liable to the Customer except in the case of negligence of wilful default of Batelco, its officers and employees. If Batelco shall be held liable to the Customer, its liability shall be limited to an amount equal to the Charges payable for the Service for the twelve (12) month period from 1 January to 31 December of the year in which the cause of action giving rise to the liability arose.

6.2 The Customer will indemnify and defend Batelco against all claims and proceedings whatsoever and howsoever (whether actual or threatened) arising out of Batelco's performance of its obligations under this Agreement and the Customer's use of the Service so long as Batelco acts in good faith and in the absence of negligence or wilful default on the part of Batelco, its officers or employees.

6.3 Nothing in this Agreement shall exclude or limit the liability of either party for death or personal injury resulting from the negligence of that party or its directors,

7. Events beyond Batelco's Reasonable Control
officers, employees, contractors or agents, or, in respect of, fraud or of any statements made fraudulently by that party or its directors, officers, employees, contractors or agents;

7.1 Batelco shall not be liable to the Customer if it is unable to perform any obligation or provide the Services because of any factor outside Batelco's reasonable control, including (but not limited to) act of God, fire, extreme weather conditions, industrial action, default or failure of a third party, war, act of government or state, terrorist acts, civil commotion, insurrection or embargo.

8. Termination

8.1 The Customer may terminate this Agreement and provision of the Service at any time on one (1) day's written notice to the other party. In the event of termination, cancellation, or move to another package, or default on payment before the end of a fixed Agreement term, the Customer shall be liable to pay an early cancellation fee as identified in promotional literature available at Batelco's Customer Sales and Service Centres

8.2 In the event the Customer has any outstanding bill for any other Batelco mobile service purchased from Batelco on credit, Batelco has the right upon giving the Customer not less than seven (7) days notice to terminate this Service or any other mobile service provided to the Customer by Batelco.

8.3 Upon termination of this Agreement all charges due by the Customer to Batelco shall be payable immediately.

8.4 Without prejudice to its other rights of termination under this Agreement, Batelco may terminate this Agreement at any time upon providing at least one (1) month's prior notice, except that in the case of the package with the fixed Agreement term, notice of termination may not be issued until one (1) month prior to the expiry of the one (1) year term.

9. Breach

9.1 If any of the events detailed in sub-clause 9.1 Batelco may terminate this Agreement immediately on written notice, if the Customer:

9.1.1 commits a material breach of this Agreement, and fails to remedy such breach; or

9.1.2 are the subject of a bankruptcy order, or become insolvent, or makes any arrangement or composition with or assignment for the benefit of the Customer's creditors, or goes into voluntary (otherwise than for reconstruction or amalgamation) or compulsory liquidation or a receiver or administrator is appointed over the Customer's assets.

9.2 If any of the events detailed in sub-clause 9.1 above occur, Batelco may by notice to the Customer (setting out the reasons) suspend the Service or any part of it without prejudice to its right to terminate this Agreement. Where the Service or any part of it is suspended the Customer must pay the Charges until this Agreement is terminated. If the Service is suspended (but not if Batelco suspends part of the Service) for a continuous period of twenty eight (28) days then the Customer may give notice to Batelco to terminate this Agreement.

10. Suspension of Service

10.1 In the event of suspension of the Service by Batelco, all recurring Charges shall continue for the continuation of the Service during the suspension period until the service is restored or terminated. The Customer is obliged to pay all outstanding Charges to Batelco. In the event of voluntary suspension of the Service by the Customer, the Customer may request to retain (subject to approval) the allocated mobile telephone number, however the Customer shall be obliged to pay all incurred Charges for this period.

11. Changes

11.1 Batelco may vary its terms of Agreement, however, the Customer may terminate the Agreement on one (1) day's written notice if Batelco's variations have resulted in excessive increases in the Charges or changes that materially alter the Customer's rights under this Agreement to the Customer's detriment, except where the variation has been imposed upon Batelco as a direct result of legislative changes, government regulation or licence changes.

12. Notices

12.1 Any notice to be given by the Customer to Batelco shall only be effective through in writing and delivered to Batelco Customer Service Centres, Kingdom of Bahrain.

12.2 Any notice to be given by Batelco to the Customer shall be effective if through media communication or in writing and delivered to the address or sent to any relevant facsimile number for that party set out in the Application Form.

13. Miscellaneous

13.1 Batelco may assign, novate or sub-contract any of its rights or obligations under this Agreement. The Customer shall not be entitled to assign, novate, sub-contract or otherwise dispose of any of its rights or obligations under this Agreement (unless otherwise agreed with Batelco in writing).

13.2 Save as expressly provided under this Agreement all other warranties whether express or implied are hereby excluded to the fullest extent permissible by law and this Agreement constitutes the entire understanding between the parties with respect to the subject matter hereof and supersedes all prior or contemporaneous agreements.

13.3 The Customer hereby represents and warrants to Batelco that the Customer has full power to enter into this Agreement and that all information supplied by the Customer to Batelco and/or entered onto the Application Form is true, accurate and complete in all respects.

13.4 If a provision of this Agreement is not legally effective, the remainder of this Agreement shall be effective. Batelco can replace any provision that is not legally effective with a provision that is effective.

13.5 In the event (and to the extent only) of any conflicts or inconsistencies between these Terms and Conditions and any of the constituent parts of this Agreement, then the following Application of priority shall apply: these Terms and Conditions; the Application Form:

14.1 Batelco's postpaid mobile Customer Terms and Governing law and jurisdiction
This Agreement shall be governed by and interpreted in accordance with the laws of the Kingdom of Bahrain and the parties submit to the exclusive jurisdiction of the courts of the Kingdom of Bahrain in relation to all disputes.

Installment / Device Contract

These terms and conditions add to and vary Batelco's postpaid mobile Customer Terms and Conditions
Definitions
"Device Supplier" means the original equipment manufacturer or the equipment's local agent.
'Subscriber' means the holder of a subscription for a Batelco postpaid mobile service.

15. This offer contains equipment comprising a device selected by the Customer.

16. Non-Bahraini nationals to present a sponsorship letter from their employer mentioning clear that their employer accepts payment of any outstanding of the Device amount in case of default of payment by the applicant. This letter is to apply only for the retail value of the Device.

17. The first installment will appear in the next due bill with further installments due on a monthly basis on or after that date thereafter.

17.1 The Customer shall pay all installments for the Device, Monthly installments shall be billed in accordance with Batelco's standard and published Terms and Conditions as amended from time to time.

18. All warranty provisions are the sole responsibility of the device Supplier.

19. Subject to any rights you may have to claim directly from the manufacturer under Clause 7.1 the return of the Device or exchange for another band shall not be accepted by Batelco under circumstances whatsoever. Batelco shall not accept any liability for the device in any circumstance including loss or damage.

20. The device Supplier will be responsible for the warranty / support of hardware and software supplied. Any third party hardware / software in the Device, the Customer acknowledges and agrees that all claims in relation to the Device shall be made under the device warranty (if one exists) or against the Device Supplier and waives all claims in relation to the Device against Batelco.

21. Any upgrade of the device desired by the Customer shall be dealt with the respective device Supplier and the Customer shall bear any additional costs separately.

22. Each Subscriber is entitled to one device Installment service only. Each Customer is entitled to more than one subscription. The maximum number of Device installment services per Customer is equal to the number of postpaid mobile subscriptions of that Customer.

23. Title of ownership to the device shall be passed to the Customer upon receipt by of the device retail value in full.

24. Customers that wish to cancel or renew, cancel and migrate to any of them without postpaid package for any specified reason will pay the remaining balance of the device.

25. On and from termination of the postpaid mobile contract, the Customer shall pay on demand the outstanding Device balance unless the postpaid mobile contract is terminated by the customer for material breach by Batelco.

Handset Subsidy

Handset Discounting Scheme Terms and Conditions
These terms and conditions add to and vary Batelco's postpaid mobile Customer Terms and Conditions (the Postpaid Terms).

26. The Handset is provided on a one-off payment to customers.

27. The Customer shall pay the fully discounted price of the Handset upon subscription to this offer.

28. If Customer chooses outright payment option, title ownership of the handset will be transfered to the Customer upon payment.

29. The cancellation fee will apply on termination, cancellation, movement to another package, payment default (on this or other Batelco services) or on notice by Batelco. Only complete calendar months should be used.
"If this Agreement is terminated by either party before the package fixed term expires, the Customer shall pay Batelco the discount amount divided by the corresponding number of months of the package fixed term, multiplied by the total number of complete calendar months remaining in the package fixed term.

Number Portability

30 Terms applying where Customer has ported (transferred) a number allocated to a Donor Operator to Batelco from that Donor operator:

30.1 Customer shall not be entitled to transfer the ported number to any other Batelco account, either belonging to the customer or a third party

30.2 Customer shall not be entitled to request a change in number, however, Customer may terminate the Service in accordance with the provision of this Agreement and reapply for the Service under a separate number, and

30.3 Batelco shall be entitled to progressively suspend service features, up to and including termination of the Service and this Agreement without notice if requested to do so by the Donor Operator on the basis that Customer has not settled previous overdue bills rendered by the Donor Operator in relation to the ported number.

31. Terms applying where Customer wishes to port a Batelco number to a Recipient Operator

31.1 Customer is entitled to port the Batelco number to an account held with a Recipient Operator, by requesting the Recipient Operator to port the number from Batelco's network. in such circumstances, Customer will be deemed to have requested immediate termination of the Service under that number, where upon all outstanding charges due by Customer to Batelco shall continue to be due and payable in accordance with the terms of this Agreement.

31.2 If a Customers payment to Batelco is overdue and not paid in accordance with the terms of this Agreement, Batelco may request that the Recipient Operator progressively suspend Service features, up to and including termination of the provision of services being provided to Customer under the ported number.